

## Getting Around London

### Travel Information



The internet based Journey Planner [www.tfl.gov.uk/journeyplanner](http://www.tfl.gov.uk/journeyplanner) allows the user to plan any journey in London by any transport mode including cycling and walking. Journey Planner is also available on Sky Active for Sky Interactive TV subscribers.

The London Travel Information Call Centre on 020 7222 1234 is available 24 hours, 7 days a week and offers comprehensive multi-modal travel information.

TfLs network of Travel Information Centres are a point of contact for visitors to London. The experienced staff will always find the best routes and ticketing options to match customer's requirements. They sell Oyster cards, Travelcards, Bus Passes and tickets for sightseeing tours and places on interest, and also supply travel maps and guides. Travel Information Centres are located at major visitor portals into London:

Liverpool Street	M-F	07.15 – 21.00
Underground Station	Sat	07.15 – 21.00
	Sun	08.15 – 20.00

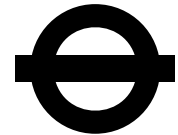
Piccadilly Circus	M-F	07.15 – 21.00
Underground Station	Sat	07.15 – 21.00
	Sun	08.15 – 20.00

Euston	M-F	07.15 – 21.00
National Rail Concourse	Sat	07.15 – 17.00
	Sun	08.15 – 17.00

Victoria	M-F	07.15 – 21.00
National Rail Concourse	Sat	07.15 – 21.00
	Sun	08.15 – 20.00

Victoria Coach Station	M-Sun	08.15 – 18.00
Arrivals Terminal		

# Transport for London



Heathrow Terminals 123 Underground Station	M-F	06.30 – 22.00
	Sat	06.30 – 22.00
	Sun	06.30 – 22.00
West Croydon	M-F	07.30 – 18.00
Bus Station	Sat	Closed
	Sun	Closed
Camden Direct (King's Cross – opp St. Pancras Station)	M-F	09.00 – 17.00
	Sat	Closed
	Sun	Closed

Travel tickets and information are also available at the Britain & London Visitor Centre in Regent Street, near to Piccadilly Circus.

## Travelling In London



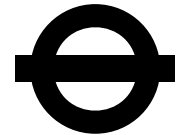
### Underground

There are 12 colour coded lines operating from approximately 05.00 to 00.30 on most lines and from 07.30 to 11.30 on Sundays. Services are frequent, especially in Central London. Most major attractions are within walking distance to a Tube station. Trains can be busy in peak hours and visitors may find it easier and cheaper to travel after 09.30 (Monday to Friday). The network is divided into six zones with zone 1 being the central area.

Journey Planner [www.tfl.gov.uk/journeyplanner](http://www.tfl.gov.uk/journeyplanner) helps you plan the best route for your journey by any mode of transport, and is now available in 5 languages.

The Underground is constantly being upgraded and refurbished and this can sometimes lead to station and track closures, particularly at weekends. To avoid delays plan your journey in advance. Go to [www.tfl.gov.uk/tfl/realtime/planned.asp](http://www.tfl.gov.uk/tfl/realtime/planned.asp) to check any upcoming closures.

# Transport for London



To make Tube travel easier here are a few tips:

- Always check the front of the train for the correct destination
- When using escalators stand on the right
- Try to avoid rush hour travel if at all possible

Please note that the Waterloo & City Line is closed until early September 2006 for major refurbishment work.

## Buses

Travelling on the top deck of a bus is one of the best ways to experience London, with certain routes especially good for sightseeing including routes 9 and 15 which use heritage Routemasters during the daytime.

London has one of the most comprehensive day and night bus networks in the world. Wherever you are, at whatever time, there is sure to be a bus to take you where you want to go.

The most convenient (and cheapest) way to travel is to purchase a Bus Pass or Travelcard from an Underground ticket office, Travel Information Centre or retail outlet.

When travelling on a bus in Zone 1 you must have a valid ticket or Oyster Card before boarding. Tickets can be purchased from machines at Bus Stops.

For further London bus information call 020 7222 1234 or go to [www.tfl.gov.uk/journeyplanner](http://www.tfl.gov.uk/journeyplanner)

## Docklands Light Railway

The DLR connects the City with Docklands and offers a great way of exploring this rapidly changing area of London. It also forms a useful link to Maritime Greenwich. Services operate from 05.30 to 00.30 and tickets must be purchased before boarding a train. A new link to London City Airport has recently opened.

## Tramlink

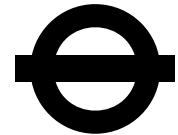
Tramlink is based around the centre of Croydon and links to Wimbledon, New Addington and Beckenham. Services operate approximately every 15 minutes.

## National Rail

80457 484950  
overseas +44(0)20 7278 5240

National Rail trains operate to the same zonal system as the Underground and are particularly useful for reaching places not served by the Underground such as Hampton Court and Windsor.

# Transport for London



## Coaches

0870 608 2608

Coaches can provide a quick and inexpensive day out of London, and in some cases serve places less accessible by other modes. Popular destinations include Oxford, Windsor (for Windsor Castle and Legoland), Leeds Castle, Lakeside Shopping Centre and Southend-on-sea.

## River Services

A great way to view London, night or day, is from the deck of a boat on the Thames. There are several piers for boarding and services head east towards Greenwich and the Thames Barrier and west towards Richmond and Hampton Court. Tickets can be purchased on the pier, and in some cases, on the boat. Travelcard holders receive a 1/3<sup>rd</sup> discount off most river services

## Taxi

Travelling in the back of one of London's famous taxis (black cabs) offers a unique, safe, door to door service that is readily available. Taxis can be hailed 'on street' or at designated taxi ranks. Fares are regulated and all drivers and vehicles are licensed by the Public Carriage Office

## Mini Cabs

Private Hire vehicles, including minicabs, must always be booked through a licensed private hire operator, either by telephone or at their office. To check if an operator is licensed call 020 7222 1234 or go to [www.tfl.gov.uk/pco](http://www.tfl.gov.uk/pco)

It is illegal for anybody, including a licensed mini cab or private hire driver, to approach you in the street offering a journey for payment.

Text HOME to 60835 to get the phone numbers of three local, licensed minicab numbers sent directly to your mobile phone.

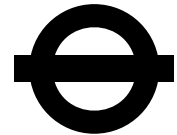
## Congestion Charging

[www.cclondon.com](http://www.cclondon.com)

0845 9001234

To reduce traffic levels in Central London at peak times a Congestion Charge scheme operates between 07.00 and 18.30 Monday to Friday (except Public Holidays). During these times a charge of £8 applies which must be paid either in advance or on the day of travel. Payment can be made on the above number or go to [www.cclondon.com/howtopay.shtml](http://www.cclondon.com/howtopay.shtml) for further payment options.

# Transport for London



## Tickets



Single fares are available for any journey although visitors will find it easier and better value to purchase a Travelcard. Travelcards are valid for use on the Underground, Bus, DLR, Tram and National Rail and also offer a 1/3 discount on River services. Travelcards are available for one, three or seven days with

the one and three day available in peak and off-peak versions. They can be purchased from any station, Travel Information Centre or retail outlet. Self-service ticket machines are now available in five languages at Underground stations and this may save time waiting in line. A one day Travelcard for zones 1 and 2 costs £4.90 adult and £2.00 child (off-peak).

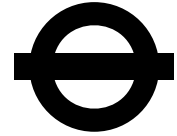
All accompanied children aged under 5 travel free on the Underground and up to two accompanied children under 5 travel free on Buses. Under 11s can now travel for free on the Tube and DLR during the off-peak if they are accompanied by an adult. Children aged 14 or 15 who wish to buy a 7 day child Travelcard will require a child photocard. Forms can be picked up at Underground stations and Travel Information Centres.

Oyster is London's travel smartcard. You can put Travelcards or Bus Pass season tickets onto them, add travel value to pay-as-you-go, or have a combination of both. Oyster cards are also re-usable – when your ticket expires you can buy another on the same card, or when your travel runs out, you can top it up. Oyster users pay less to travel on Tube and Bus services however pay-as-you-go is not generally available on National Rail services. For more information go to [www.tfl.gov.uk/oyster](http://www.tfl.gov.uk/oyster)

Visitors to London can pre-purchase Travelcards and have them delivered to their home address post-free at [www.ticket-on-line.com](http://www.ticket-on-line.com) or from our overseas agents. At the present time customers will receive magnetic (standard) tickets although Oyster cards will be issued during 2006.

A £20 penalty fare is issued to anyone travelling without a valid ticket.

# Transport for London



## Airport Connections

There are five Airports in the London area each with connections to the Central area

**Gatwick Airport**      [www.baa.co.uk](http://www.baa.co.uk)      08700 0002468

Gatwick is located approximately 30 miles to the south of London.

**Gatwick Express**    [www.gatwickexpress.co.uk](http://www.gatwickexpress.co.uk)

Gatwick Express operates four trains per hour to and from London Victoria. Fares form £14 single, journey time 30 minutes. There is no service between 00.30 and 03.30 from London and between 01.35 and 04.35 from Gatwick.

**Southern**      [www.southernrailway.com](http://www.southernrailway.com)

Southern operate three trains per hour to and from London Victoria. Fares form £9.00 single, journey time 40 minutes. An hourly service operates through the night.

**First Capital Connect**    [www.firstcapitalconnect.co.uk](http://www.firstcapitalconnect.co.uk)      0845 330 6333

FCC (formerly Thameslink) operates up to four trains per hour to London Bridge and Blackfriars. Fares from £10 single, journey time from 35 minutes. An hourly service operates through the night.

**National Express**    [www.nationalexpress.com](http://www.nationalexpress.com)    08705 747777

National Express Airport operates an hourly coach service to and from Victoria Coach Station. Fares from £6.60 single, journey time 80 minutes.

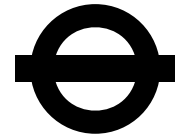
**Heathrow Airport**      [www.baa.co.uk](http://www.baa.co.uk)      08700 000123

Heathrow is located approximately 20 miles (32km) to the west of London.

## London Underground\*

The Piccadilly Line connects Heathrow Terminals 123 station with Central London every 4-5 minutes between 05.00 and 00.30. Fares from £4.00 single (from £2 with an Oyster Card), journey time approximately one hour. \*The Underground station at Terminal 4 is closed until September 2006. A replacement bus operates to and from Hatton Cross. This adds an extra 15 minutes onto your journey.

# Transport for London



**Heathrow Express**      [www.heathrowexpress.com](http://www.heathrowexpress.com)      0845 6001515

Heathrow Express operates four non-stop trains per hour to and from Paddington. Trains depart from Paddington between 05.15 and 23.23 and return from Terminal 4 between 05.03 and 00.01. Fares from £13.50 single, journey time 15-20 minutes. There are two stations at Heathrow, Central (for Terminals 1, 2 and 3) and Terminal 4. Travelcards are not valid on the Heathrow Express.

**Heathrow Connect**      [www.heathrowconnect.com](http://www.heathrowconnect.com)      0845 6786975

Heathrow Connect is a new service between Heathrow and Paddington via 5 intermediate stations in West London. Journey time to Paddington is 25 minutes and trains operate every 30 minutes.

**National Express Airport** [www.nationalexpress.com](http://www.nationalexpress.com)      08705 747777

National Express operates an average of three coaches per hour to and from Victoria Coach Station. Fares from £10 single, journey time approximately 40 minutes.

**London City Airport**      [www.londoncityairport.com](http://www.londoncityairport.com)      020 7646 0088

London City Airport is located seven miles (11 km) to the east of the City of London, close to Docklands.

The airport now has a dedicated station on the Docklands Light Railway (DLR). Journey times are 18 minutes to Canary Wharf and 22 minutes to Bank.

The Shuttle Bus service to and from the airport has now been withdrawn.

**London Luton Airport**      [www.london-luton.co.uk](http://www.london-luton.co.uk)      01582 405100

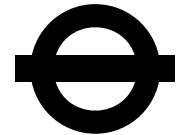
London Luton Airport is located approximately 30 miles to the north of London.

Luton Airport Parkway station is close to the airport and a free, regular shuttle bus connects the two.

**First Capital Connect**      [www.firstcapitalconnect.com](http://www.firstcapitalconnect.com)      0845 330 6333

FGC (formerly Thameslink) operate up to eight trains per hour to and from King's Cross Thameslink, Farringdon, London City Thameslink and Blackfriars stations. Journey time from 35 minutes, fares from £10.70 single. An hourly service operates through the night from King's Cross Thameslink and Blackfriars.

# Transport for London



**Midland Mainline** [www.midlandmainline.com](http://www.midlandmainline.com) 08457 125678

Midland Mainline operates a regular service from St. Pancras. Journey time from 23 minutes.

**Green Line** [www.greenline.co.uk](http://www.greenline.co.uk)

Green Line route 757 operates three coaches per hour to and from Baker Street, Marble Arch and Victoria.

Journey time from 75 minutes. Fares from £10.50 single

**Easy Bus** [www.easybus.co.uk](http://www.easybus.co.uk)

Easy Bus operates every 20 minutes to and from Baker Street. Journey time 55 minutes, fares from £2 single (on-line booking price). Departures from Baker Street between 04.00 to 22.10 and from Luton between 07.10 to 00.20.

**London Stansted Airport** [www.baa.com](http://www.baa.com) 08700 000303

Stansted Airport is located 35 miles (56km) to the north east of Central London.

**Stansted Express** [www.stanstedexpress.com](http://www.stanstedexpress.com) 0845 600 7245

Stansted Express operates up to four trains per hour to and from Liverpool Street station. Journey time from 45 minutes, fares form £15.00 single. Connections to the Underground are also available at Tottenham Hale which is 10 minutes from Liverpool Street on the Stansted Express.

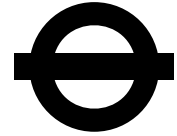
**National Express** [www.nationalexpress.com](http://www.nationalexpress.com) 08705 747777

National Express operates three separate coach services to and from Central London.

A6 operates every 15 minutes, 24 hours per day to and from London Victoria via Marble Arch and Baker Street. Fares from £10 single.

A9 operates to and from Stratford (non-stop) every 30 minutes, 24 hours per day. Journey time 1 hour.

# Transport for London



**Terravision Express Shuttle** [www.lowcostcoach.com](http://www.lowcostcoach.com) 01279 680028

Terravision operate two coaches per hour to and from Victoria Green Line Coach Station. Journey time 75 minutes, fares from £8.50 single.

A service also operates every 30 minutes to and from Liverpool Street Station. Journey time is 55 minutes, fares from £8.50 single.

